QUESTIONS AND ANSWERS

The following questions have been submitted concerning RFP Erate 470 170064224, PRI Circuits. All questions received by the posted deadline of 5:00 PM, CST, Monday, February 20, 2017 are provided verbatim from what was received and have been answered, using **bold** format.

It will be the responsibility of the proposer to determine what, if any, information from the Questions and Answers provided herein will be applicable in the submission of a proposal for either RFP 470. As stated in Section II (Special Terms and Conditions), Letter Q (Miscellaneous), Number 1: "The submission of a proposal will be prima facie evidence that the Responder has full knowledge of the scope, nature, quantity and quality of work to be performed; the detailed requirements of the specifications; and the conditions under which the work is to be performed."

No Amendment to the RFP will be issued and the Opening date remains unchanged.

1) In response to the RFP mentioned above, are you asking for a quote on Long Distance as well or just the PRI's? If you need Long Distance, can we get a total number of minutes?

We are only needing a quote on the PRI's, however please remember, as part of the ineligible costs, we will also need the price of the DID (Direct Inward Dialing) lines.

2) User Information

☎ Do you have a DID/telephone number assigned to each employee or is each employee assigned an extension?
For the McDaniel Bldg and Hall Center, we have 5 PRI's with 1884 DID numbers.

☎ Will you require phones in the classroom?
Not applicable, there are no classrooms with students at either site.

☎ What models are your current phones?
Not applicable, we are not requesting any phones to be provided.

3) Dedicated Internet

☎ Do you require dedicated internet for the voice services to ride over?
o If so, please provide the Dmarc address.
No.

4) Network Assessment

☎ What is your current internet bandwidth?
1 Gbps

☎ What is your estimated percentage of max utilization?
60-90%

☎ Is your network VLAN capable?

Yes

5) Additional Services

☎ Do you require E911 only to the building or directly to each classroom?

To the building.

☎ Do you require faxing?
   o If so, how many?

Fax lines are included in the line count, we need no distinction. In the event you are proposing some sort of VOIP to Analog conversion onsite or PRI and channel bank to provide the POTS lines; you will need to ensure the solution will pass the fax and modem tones.

☎ Do you require overhead paging integration?

Not applicable.
   o If yes, how many ports and locations?
   (Many districts want to integrate with existing overhead paging at individual locations. The system provides basic "all call" paging through handsets requiring multi cast on your network.)

☎ Will you need the receptionist/secretaries to monitor calls on multiple user's lines?

Not applicable.

☎ Do you have a need for an Auto-Attendant (typically 1 per location)?

Not applicable.
   o If yes, how many?

☎ Will you need bilingual Auto Attendants?

Not applicable.

☎ Will you need time of day routing for teachers?

Not applicable.
   For example, make all external calls (calls not from anyone in the school district) go to voicemail automatically but a secretary can determine if a call is important enough to transfer the parent/caller during class hours.

6) Phones/Handsets

This section is not applicable for our Form 470 requests; no phones were requested.

☎ Are you set up for PoE or would you require power supplies for phones?

☎ Will you need wired or wireless headsets?

☎ Will you be attaching any analog devices to the network such as cordless phones?

☎ Will loud speakers be needed for MTCE/Transportation/Warehouse or cafeterias?

7) Additional Info

☎ Are the schools phone bills under 1 phone account with your current voice provider or does each school have its own account number?
One bill is sufficient.

☎ Please list all numbers that you would be porting.

The numbers eligible for porting would be provided as part of negotiations.